

# Steps to Get Your Alum eCard and Apply for Services



[Click here if you forgot your HKUST Alumni login](#)

# Step 1: Download the HKUST Alumni App



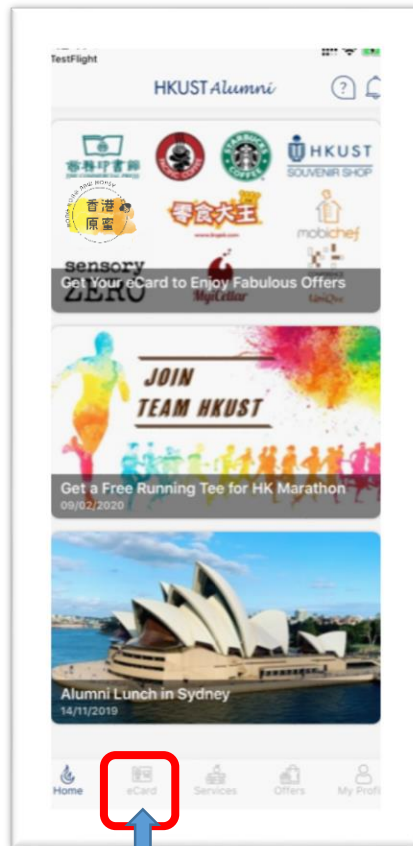
Name of the App:

**HKUST Alumni**

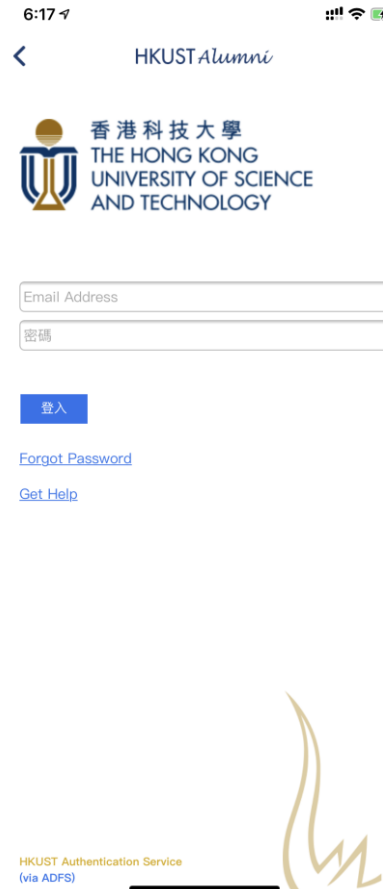
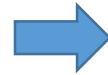
Available on iOS 10-13 & Android 6-9

If you can't download the app from App Store or Google Play, please try to [download it here](#). For users of Android 8.0 or latest versions, please be reminded to enable the unknown app source function under the security page before downloading.

# Step 2: Login with your alumni account (@connect/alumni email)



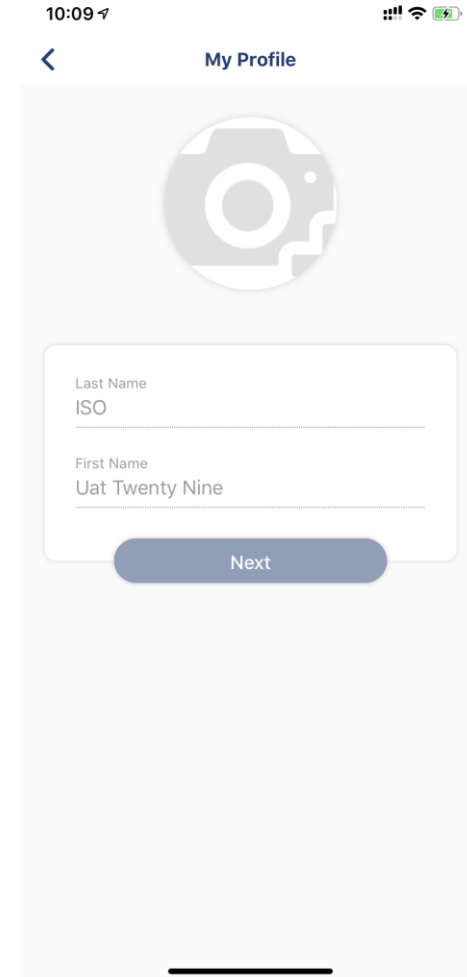
Go to "eCard"



- Please be reminded to have your [alumni email address](#) and password ready.
- Then login with your alumni email address here.

# Step 3: Upload Your Passport Photo

- The passport photo must show your full frontal face with clear facial features against a plain background.
- **Note:** The photo should not be too bright as the software may not be able to detect your sense organs. Please try to upload another dimmer picture if the uploading is failed.
- *\*Once confirmed, the photo cannot be changed or altered*



10:09

My Profile

ISO

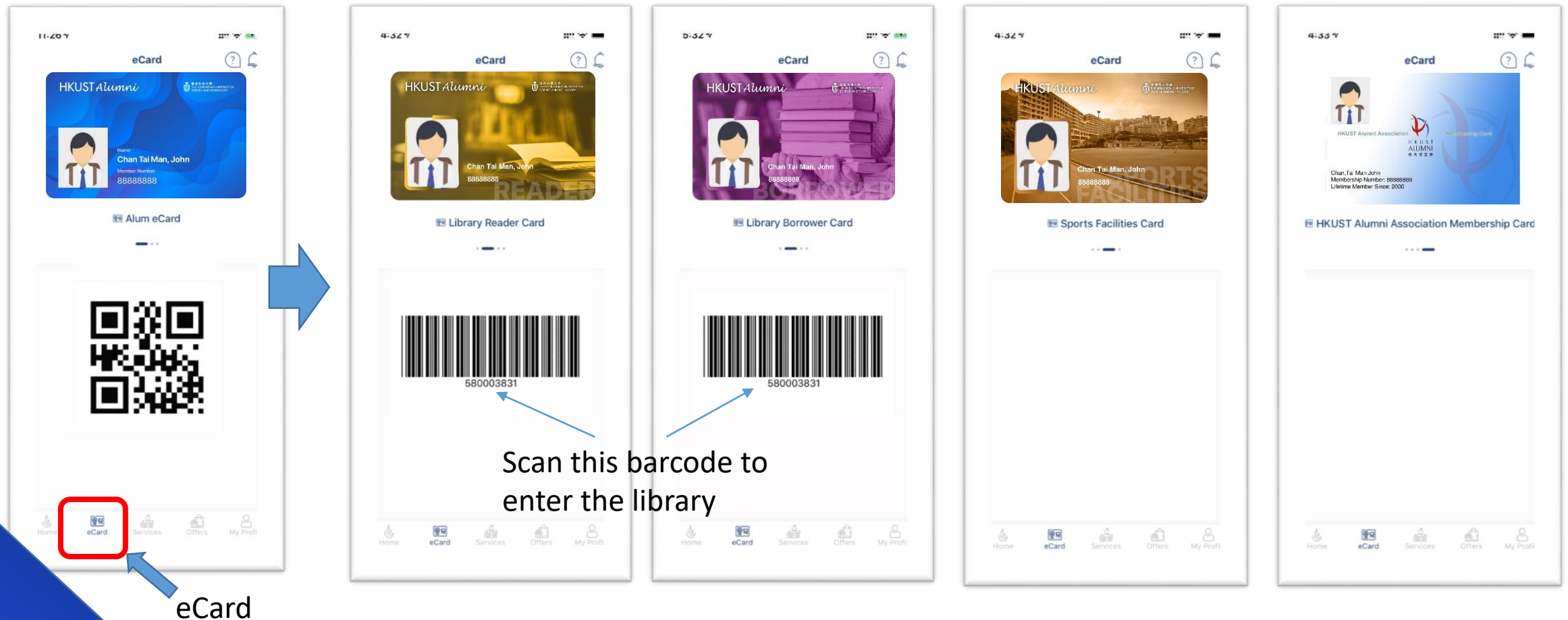
Uat Twenty Nine

Next

# Your Alum eCard is Ready

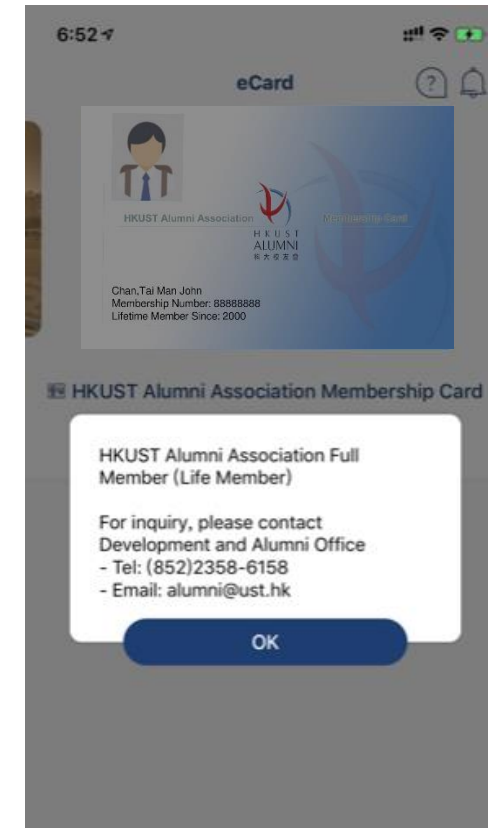
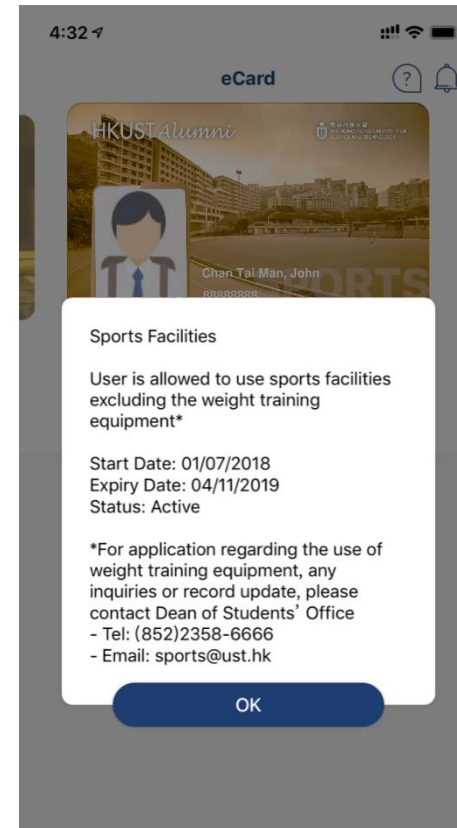
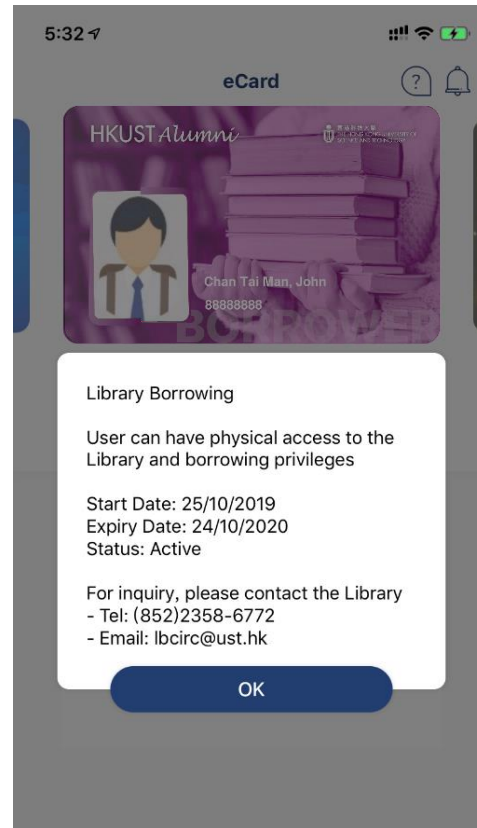
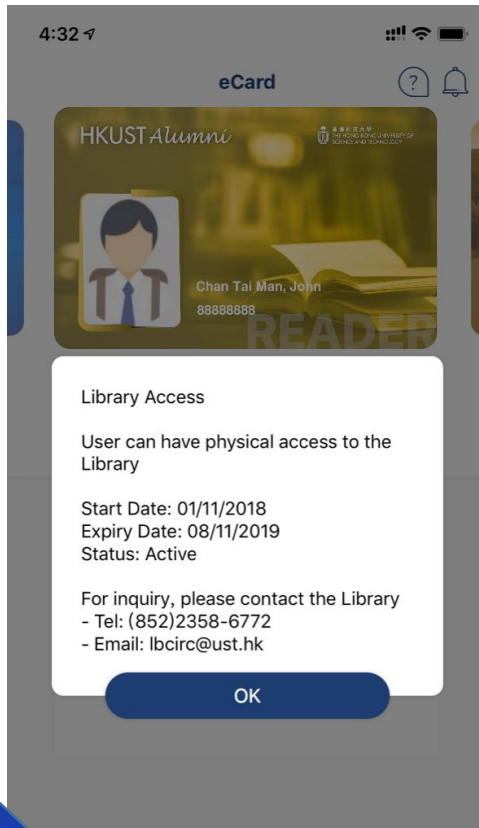
Your Alum eCard is now ready in your wallet!

➔ Simply scroll to view other eCards, if applicable



# Please note

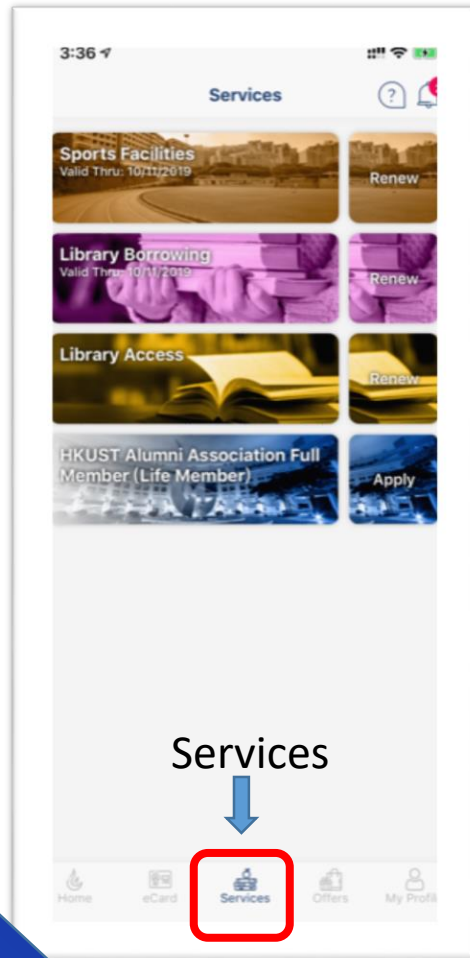
- You must show the eCard(s) on your app to access the service(s). No screen caps will be accepted
- The details of the service will be displayed after clicking each eCard as follows.
- The photo can be enlarged after clicking. You may be requested to enlarge the photo and show it on the app to staff of University for identity verification.





# How to Apply for Services via the App

# Apply for library and sports facilities cards and HKUST Alumni Association Membership



- You can apply for or renew the services you are eligible for on this page

## Fees as shown below:

Library Reader Card - HK\$50 per year

**Library Borrower Card – HK\$100 per year**

Full Members of the HKUST Alumni Association will have the fees waived for the first year.

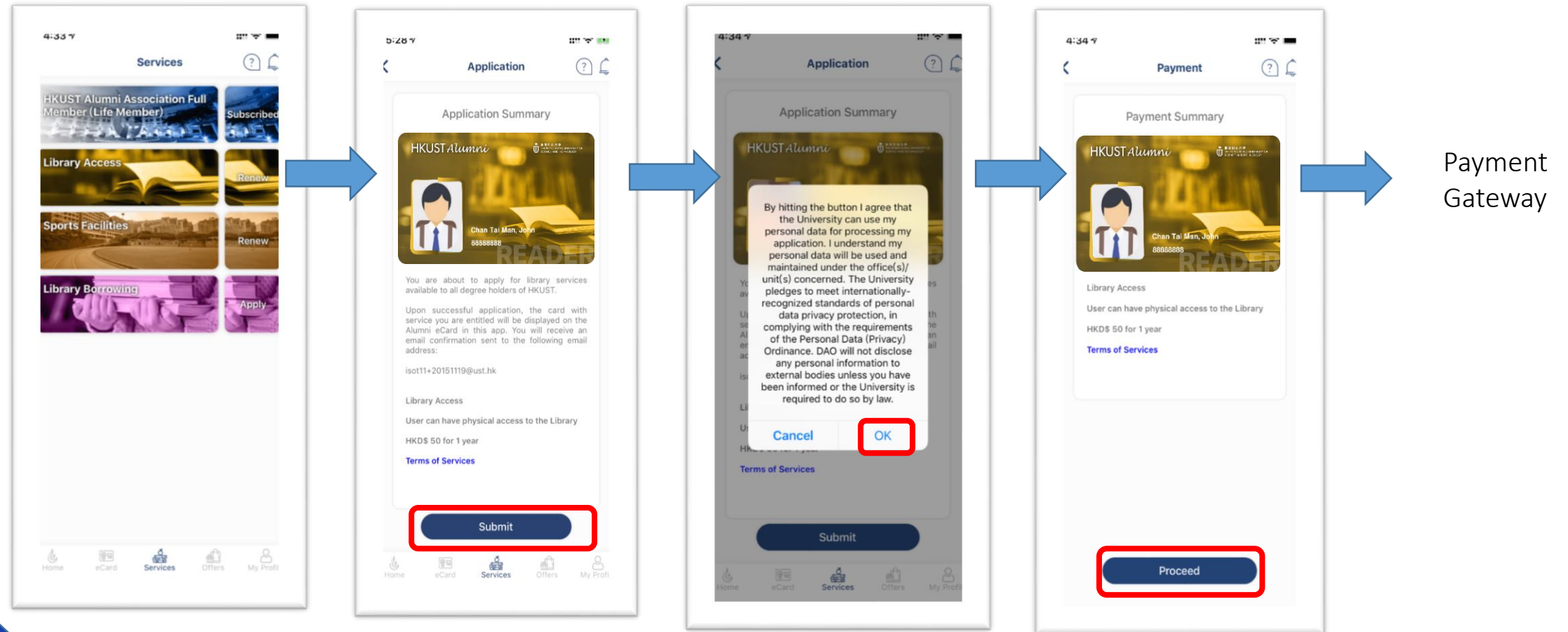
**Sports Facilities Card – Free (renewable every year)**

**HKUST Alumni Association Full Member (Life Member) – lifelong membership fee of HK\$2,000**

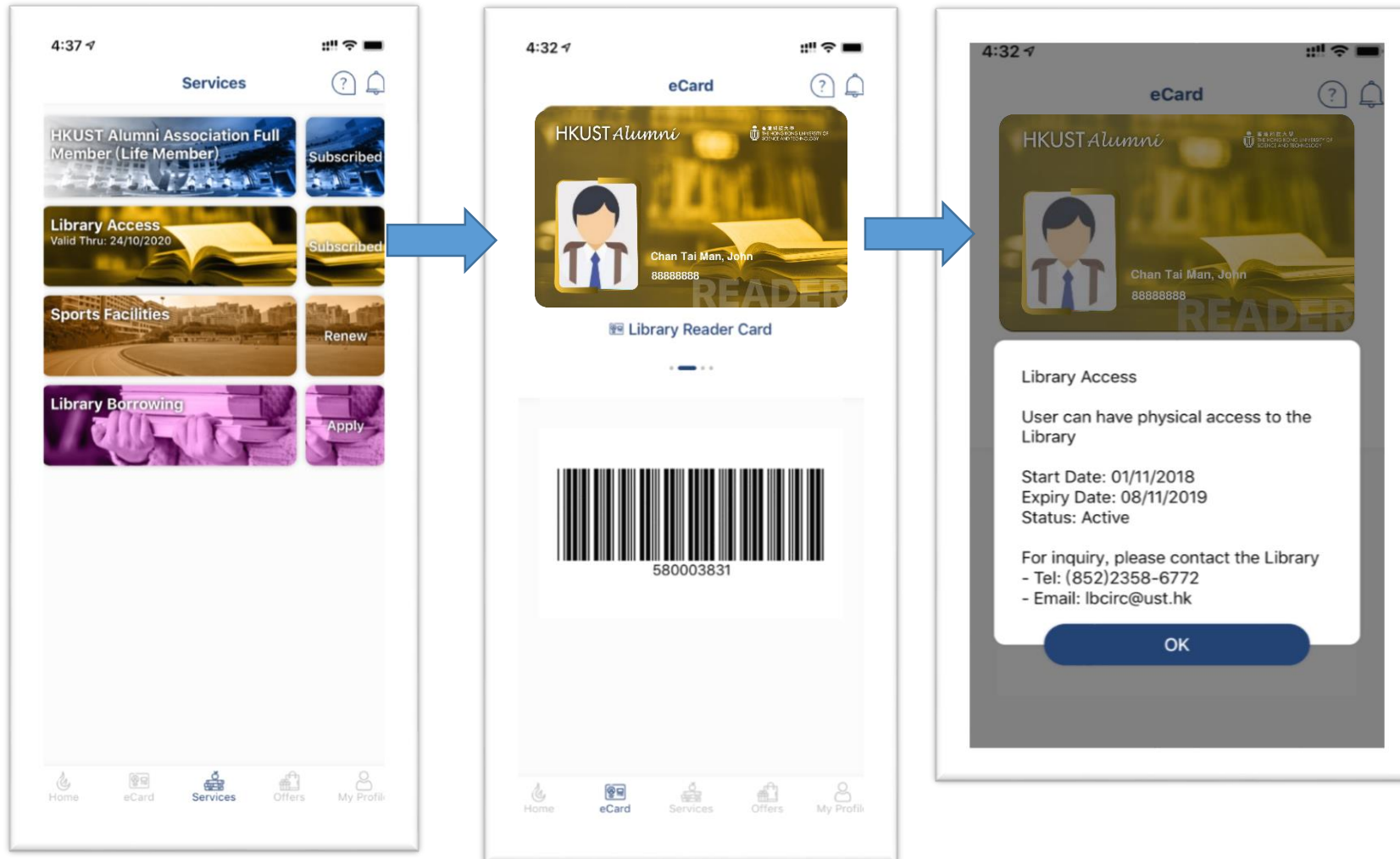
It will take around 15 working days to process your application



# Sample Steps for Application of Services – Renew Reader Card



# Cont'd...Application of Services – Renew Reader Card

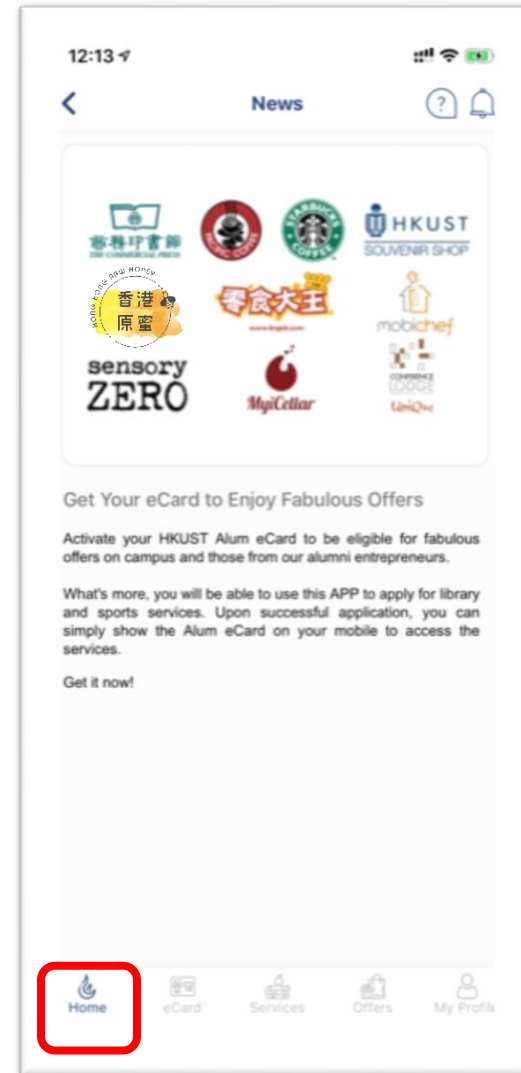
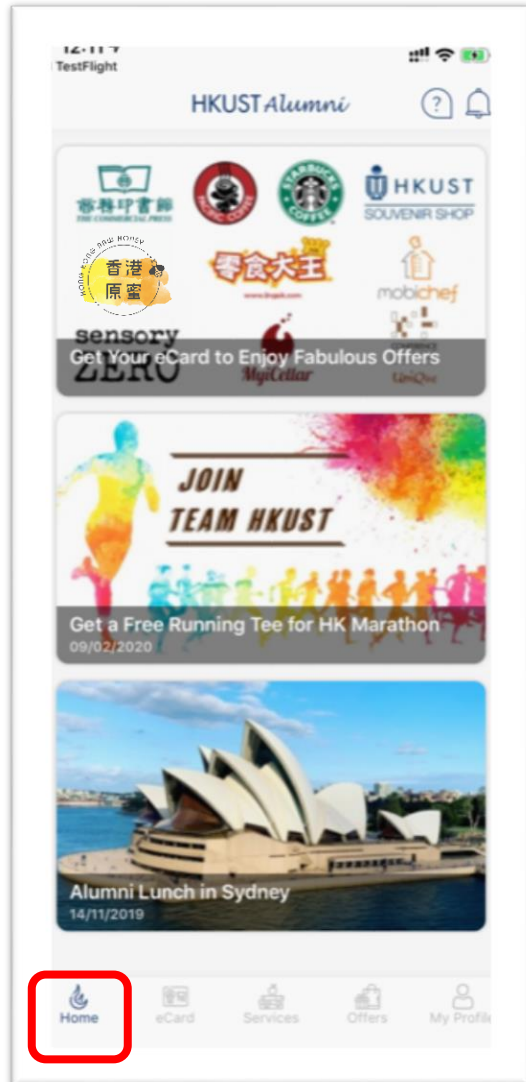


The new  
Reader Card is  
now displayed  
on the app !

# Other Features of the App

# Home Page

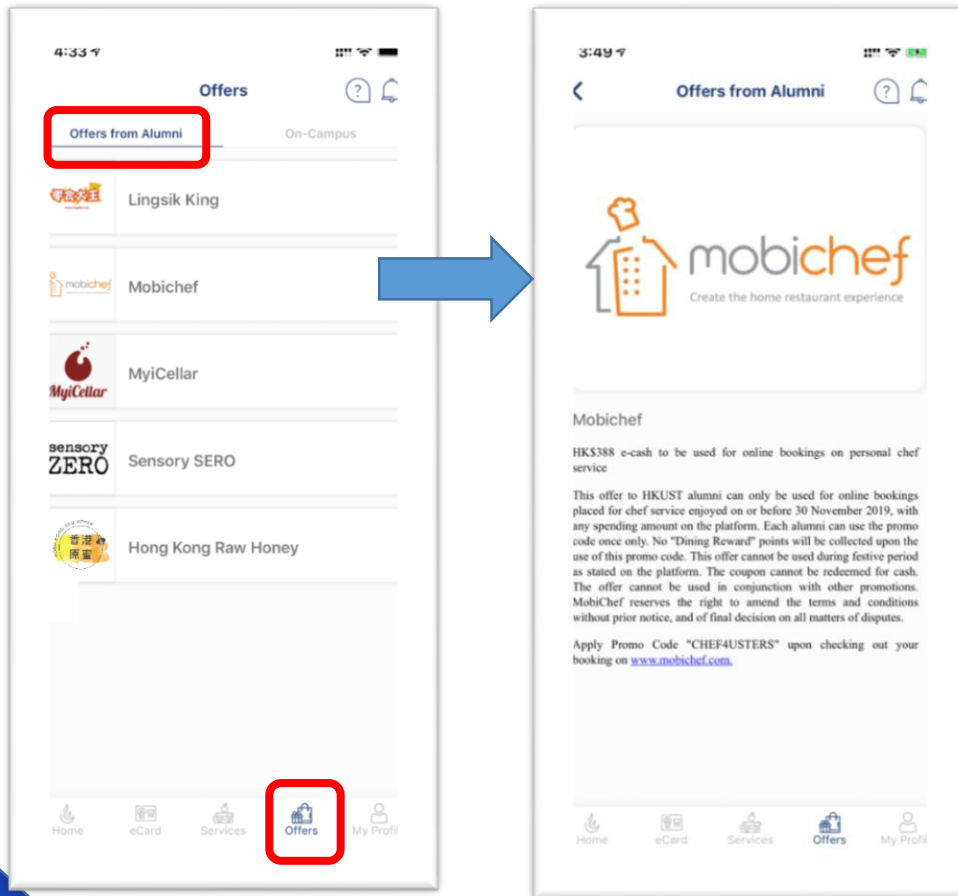
To keep you abreast of any important updates



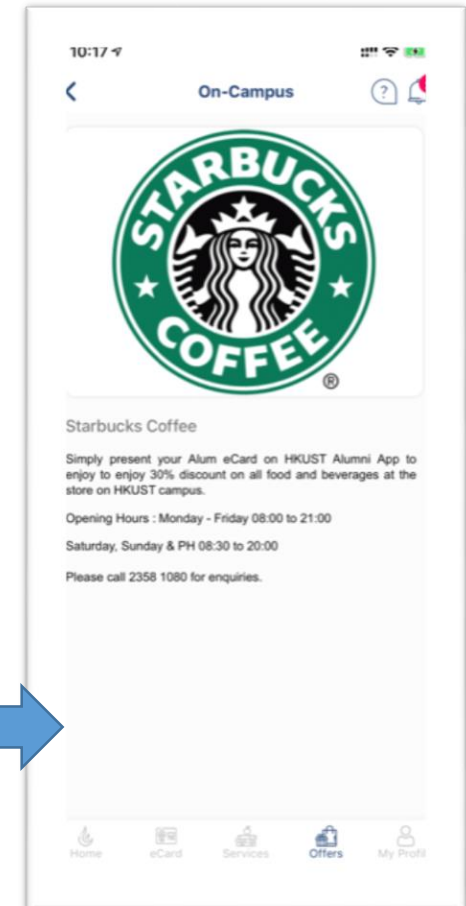
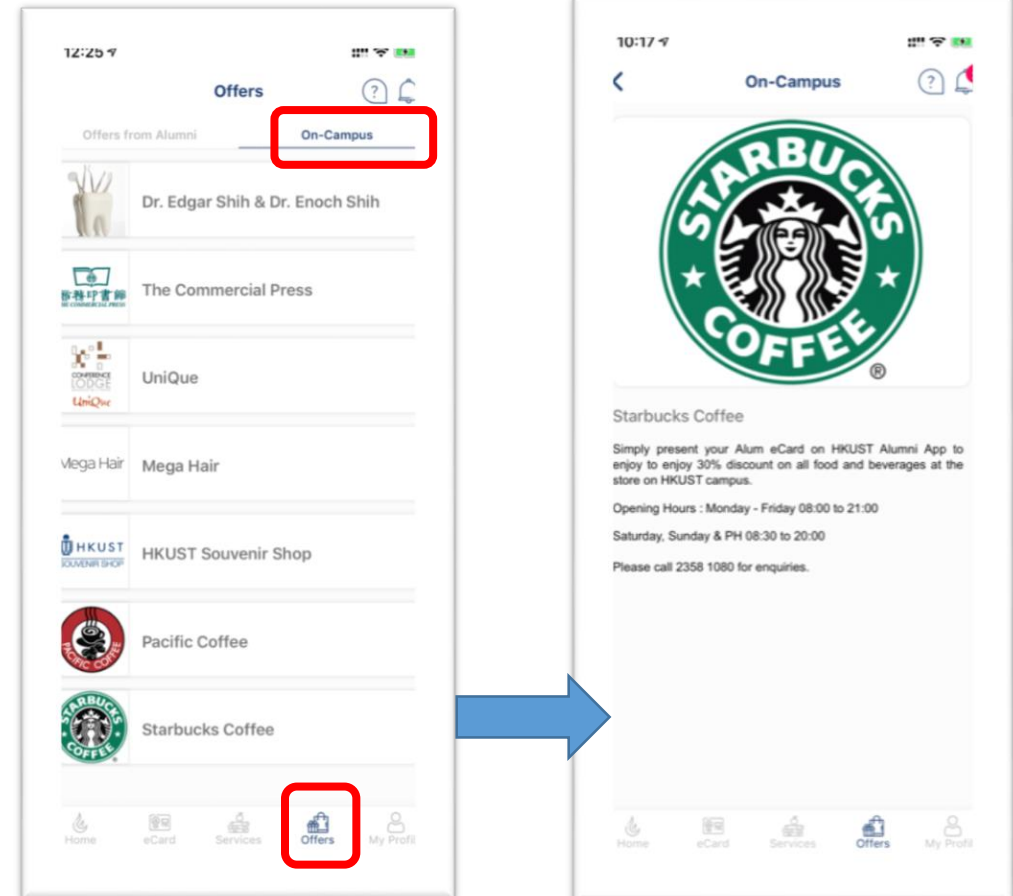
# Alumni APP - Offers Page

Present the Alum eCard on your app to enjoy fabulous offers

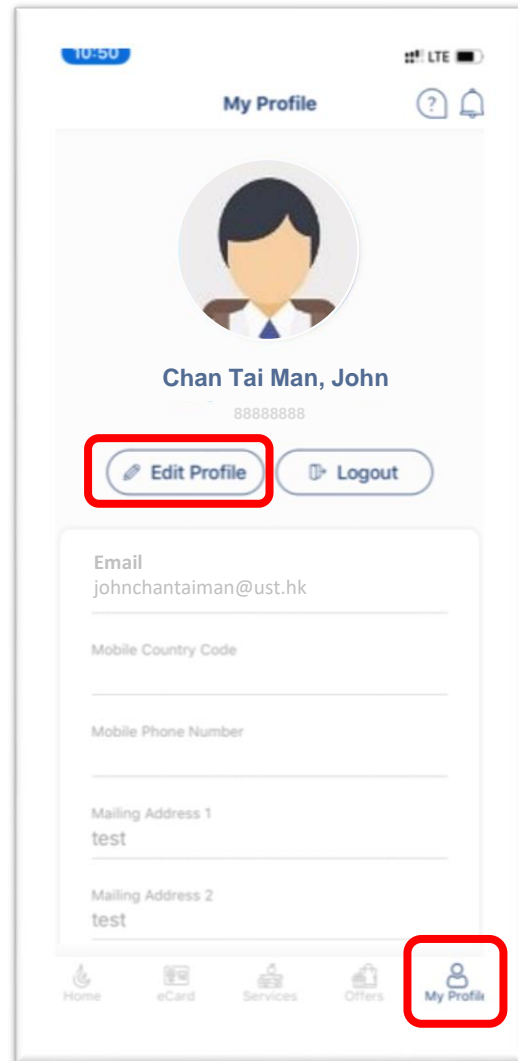
## Offers from Alumni Entrepreneurs



## Offers On-Campus



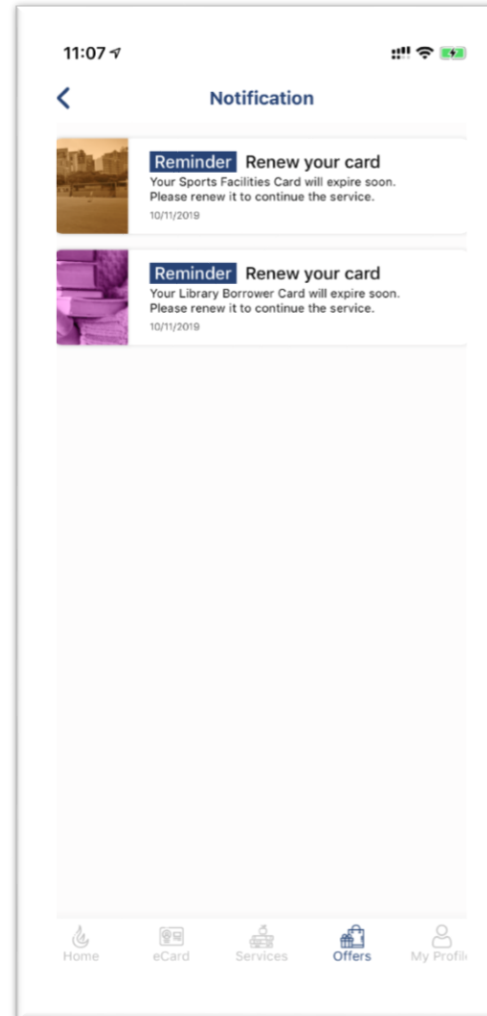
# My Profile- Update your contact details



You can easily update your contact details here

# Notifications

Remind you to renew your on-campus services



# Logout- On My Profile

